

Implementing *I DECIDE: LVAD* | Frequently Asked Questions

How can I fit this in? I'm worried *I DECIDE: LVAD* will add time and effort.

I DECIDE: LVAD is flexible and designed to be adapted to best fit the structure of each individual program. It can be used as a self-directed resource for patients, viewed on their own time. Or, it can be a tool to help guide conversations or teaching. *I DECIDE: LVAD* fits seamlessly into already existing LVAD teaching sessions. In fact, clinicians have reported that it often saves them time with patients, leading to more direct, deeper conversations and accelerating teaching.

How do I start? I'm concerned that implementing *I DECIDE: LVAD* will be difficult.

The first step to successful implementation is for a team champion (you!) to discuss *I DECIDE: LVAD* with the entire LVAD team to obtain buy-in. Once the team is on board, determine who will be the best person to provide the tool to patients. Often, this is the LVAD coordinator, who is likely already giving materials to patients and providing some education. How you use *I DECIDE: LVAD* will likely change over time as you learn what works best for your team.

Will *I DECIDE: LVAD* lower my program's LVAD implant rate?

I DECIDE: LVAD improves the decision-making process and decision quality for patients and their loved ones. If patients make more informed person-centered decisions, they are more likely to experience better outcomes. For those patients who are unsure about getting the device, allowing them to make an educated decision, even if it means declining the LVAD, will likely lead to better patient satisfaction and better care.

What if my program requires our logo on all materials?

We allow programs to modify the *I DECIDE: LVAD* materials to include their logo and any program-specific information. Programs interested in modifying the materials must seek permission from us, including approval of any changes prior to use. Contact us if you're interested in making modifications to the materials.

Where can I get professional-looking hard copies of *I DECIDE: LVAD* materials?

For programs interested in using *I DECIDE: LVAD*, we will provide 50 free copies to start. We also sell the materials at cost on our website, where they can be ordered in bulk. These packets come with a professionally printed brochure and DVD of the video, assembled together in a pocket folder. Please see contact information on bottom of page 4 to order.

My hospital and clinic do not have DVD players in the patient rooms. How can I show the video?

Many programs show the *I DECIDE: LVAD* video directly from our website using hospital computers or a patient's own computer, tablet, or smartphone. If a hospital has a patient education channel, we will work with your institution to get the video uploaded to the channel for patient viewing. The DVD can also be used as a take-home resource for patients.



After reading the information, [patients] come up with questions, so it's obviously helping them understand [LVADs] to the point where they can come up with some thoughtful questions about the devices.

[Surgical nurse practitioner]